

Daftar Pustaka

Buku :

- Cutlip, Scoot M., Allen H. Center, dan Glen M. Broom. 2011. *Effective Public Relations*, Edisi Kesembilan. Jakarta: Kencana.
- Ardianto, Soleh Soemirat. 2002. Dasar-Dasar *Public Relations*. Cetakan pertama. Bandung: PT. Remaja Rosdakarya
- Jefkins, Frank. 2004. *Public Relations*. Jakarta: Erlangga
- J.C Seidel (2001). Dasar-Dasar *Public relations* Diadopsi dari Kasali, Rhenald. 1994. Manajemen *Public Relations*: Konsep dan Aplikasinya di Indonesia. Jakarta: PT. Pustaka Utama Grafiti.
- Kriyantono, Rachmat, *Public Relations Writing*, Prenada Media Group, Jakarta, 2008.
- Ruslan, Rosady. 2006. Manajemen *Public relations* dan Media Komunikasi, Konsepsi dan Aplikasi. Jakarta. Raja Grafindo Persada
- Onggo, Bob Julius. 2004. *Cyber Public Relations*. Jakarta: PT. Media. ElexKomputindo (Gramedia Group).
- Gerbner, G.(1967). *Mass Media and Human Communication Theory*, *Human Communication Theory*, F. E. X. Dance, editor, New York: Holt, Rinehart, & Winston.
- Ardianto, E. L. Komala S. Karlinah. Komunikasi Massa Suatu Pengantar Edisi Revisi. Bandung: Simbiosa Rekatama Media. 2007.
- Winarni. 2003. Komunikasi Massa Suatu Pengantar. Malang: Universitas

Muhammadiyah Malang.

Romli, Khomsahrial. 2016. KOMUNIKASI MASSA. Jakarta: PT Grasindo,
anggota Ikapi.

Nichols, Tom. (2017) *"Tom Nichols Discusses the Death of Expertise"*
Washington,DC

Ritzer, George, 2014. Teori Sosiologi Modern. Jakarta : kencana edisi ke 7.

Uma Sekaran, 2006, *Research Methods For Business*, Edisi 4, Buku 2, Jakarta:
Salemba. Empat.

Kerlinger, F. N. (1973). *Founding Of Behavior Research*, Holt. Rinchart and
Winston Inc. New York.

Hatch, E. ,& Farhady, H. (1981). *Research Design & Statistics for Applied
Linguistics*. Tehran: Rahnama Publications.

Sugiyono. (2017). Metode Penelitian Kuantitatif, Kualitatif, dan R&D. Bandung :
Alfabeta, CV.

Creswell, John W. 2012. *Research Design Pendekatan Kualitatif, Kuantitatif, dan
Mixed*. Yogyakarta: Pustaka Pelajar.

Sugiyono, 2009, Metode Penelitian Kuantitatif, Kualitatif dan R&D, Bandung :
Alfabeta.

Nazir,M. 2003. Metode Penelitian. Jakarta : Ghalia Indonesia. Robbins,Stephen P.
2008. Perilaku Organisasi, Edisi 12. Jakarta : Penerbit Salemba Empat.

Azwar, Saifuddin. 1999. Reliabilitas dan Validitas. Yogyakarta: Sigma Alpha.

- Sugiyono.* 2008. Metode Penelitian Kuantitatif Kualitatif dan R&D. Bandung : Alfabeta.
- Akdon, Ridwan.* 2007. Rumus dan Data dalam Analisis Statistika. Bandung : Alfabeta.
- Fraenkel, J. R., & Wallen, N. E. (1993).* How to design and evaluate research in education (2nd ed.). Boston, MA McGraw Hill.
- Sukmadinata, Nana Syaodih.* 2013. Metode Penelitian Pendidikan. Bandung : PT. Remaja Rosdakarya.
- Ramadhyanti, A. (2019).* Aplikasi SPSS untuk Penelitian dan Riset Pasar. Jakarta: PT. Elex Media Komputindo.
- Bajari, Atwar.* 2015. Metode Penelitian Komunikasi – Prosedur, Tren, dan Etika. Bandung: Simbiosa Rekatama Media.
- Siregar, Syofian.* 2013. Metode Penelitian Kuantitatif. Jakarta: PT Fajar Interpratama Mandiri.
- Sugiyono.* 2012. Metode Penelitian Kuantitatif Kualitatif dan R&B. Bandung: Alfabeta.
- Bakry, Umar S.* 2015. "Metodologi Penelitian: Kualitatif versus Kuantitatif", dalam Metode Penelitian Hubungan Internasional, Yogyakarta : Pustaka Pelajar.
- Sugiyono.* (2017). Metode Penelitian Kuantitatif, Kualitatif, dan R&D. Bandung : Alfabeta

Jurnal :

- Wu, Z., & McGoogan, J. M. *Characteristics of and important lessons from the coronavirus disease 2019 (COVID-19) outbreak in China: summary of a report of 72 314 cases from the Chinese Center for Disease Control and Prevention.* Jama, 323(13), 1239-1242. (2020).
- Sohrabi, C., Alsafi, Z., O'Neill, N., Khan, M., Kerwan, A., Al-Jabir, A. Agha, R. *World Health Organization Declares Global Emergency: A Review of The 2019 Novel Coronavirus (Covid-19).* International Journal of Surgery, 76, 71–76. (2020).
- Ahmad, A. R., & Murad, H. R. *The Impact of Social Media on Panic During the COVID-19 Pandemic in Iraqi Kurdistan: Online Questionnaire Study.* J Med Internet Res, 22(5). (2020).
- Bridgman, A., Merkley, E., Loewen, P. J., Owen, T., Ruths, D., Teichmann, L., & Zhilin, O. *The causes and Consequences of Covid-19 Misperceptions: Understanding the Role of News and Social Media.* Harvard Kennedy School Misinformation Review, 1(3), (2020).
- Lovari, A., D'Ambrosi, L., & Bowen, S. A. *Re-Connecting Voices. The (New) Strategic Role of Public Sector Communication After the Covid-19 Crisis.* Partecipazione e Conflitto, 13(2), 970–989, (2020).
- Wu, Z., & McGoogan, J. M. *Characteristics of and Important Lessons From the Coronavirus JIIP: Jurnal Ilmiah Ilmu Pemerintahan 6(1), 2021 125 Disease 2019 (COVID-19) Outbreak in China: Summary of a Report of 72 314 Cases From the Chinese Center for Disease Control and Prevention.* Jama, (2020).
- Lasma. Analisis kesenjangan pengetahuan (*knowledge gap*) karyawan PT PELNI Persero Direktorat SDM dan Umum. Skripsi IPB, (2009).
- Wahyuni. ANALISIS KESENJANGAN PENGETAHUAN (KNOWLEDGE GAP) ANTARA MANAJER DAN KARYAWAN KOPERASI PETERNAK SAPI BANDUNG UTARA (KPSBU). Skripsi IPB , (2010).

Chandra. ANALISIS KESENJANGAN PENGETAHUAN (KNOWLEDGE GAP) KARYAWAN PT ANEKA TAMBANG TBK, UNIT GEOMIN. Skripsi IPB, (2011).

Yusri. TEORI KOMUNIKASI MASSA (ANALISIS KONTEMPORER TERHADAP TEORI INFORMATION GAPS). JURNAL AL-BAYAN VOL. 19, NO. 27, (2013).

Teluma. Membaca Realitas Informasi Covid-19 di Indonesia. JCommSci Vol. 3, *Special Issue*, 2020, hlm. 1 - 9

Rothkopf, D. J. (2003). *When the Buzz Bites Back - The Washington Post.* Retrieved July 29, 2020